

## GAL-TO-GAL

**The GAL-to-GAL on-call program is a peer group designed to assist guardians on a 24-hour/7-days-per-week basis.**

The members are experienced volunteer GALs, who are well versed in most aspects of the GAL program. They will answer questions and provide support -- both during the day, on weekends, and especially after hours, when availability to providers, case managers, and others on the case is limited.

If there are any issues that are beyond the scope of their knowledge, the GAL-to-GAL members have 24-hour access to administrative contacts who will provide further assistance.

### **Procedure**

We request that you both call and text. Email addresses are also listed if you prefer that method of reaching one of these GALs.

#### **Rosi Alvarez**

Certified in 2000

Experience: *Infants to 18 years old; mental health; developmentally disabled; substance abuse; teen issues; runaways.*

Cell: 305-934-8487      Email: [rodafer@gmail.com](mailto:rodafer@gmail.com)

#### **Andi Steinacker**

Certified in 2000

Experience: *Older youth; death of parent/sibling – procuring resources.*

Cell: 954-295-3757      Email: [andrea.steinacker@morganstanley.com](mailto:andrea.steinacker@morganstanley.com)

#### **Betsy Skipp**

Certified in 2003

Experience: *Independent Living (IL) – transition to college/vocational; immigration; human trafficking.*

Cell: 305-495-3757      Email: [miaresults@yahoo.com](mailto:miaresults@yahoo.com)

#### **Carol Ballent**

Certified in 2012

Experience: *Infants to teens; mental health; Educational Parental Surrogate; school advice; Agency for People with Disabilities (APD).*

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